

Emasys d.o.o.'s success is founded on the high quality of its services - **the installation and maintenance of its automatic metering and energy and water management system and the development of its own software for monitoring energy and water consumption** - as well as its commitment to meeting the requirements and exceeding the expectations of its customers whose satisfaction is a measure of success and an incentive for further improvement and advancement.

This has led to the establishment of an integrated **quality, information security and energy management** system according to the standards ISO 9001: 2015, ISO 27001: 2013 and ISO 50001: 2018.

By establishing an Integrated Management System, EMASYS will:

- establish appropriate standards in cooperation with customers, subcontractors and suppliers to meet the requirements of all stakeholders with regards to quality and quality solutions, rational energy consumption and information security;
- protect the confidentiality, integrity and availability of all physical and electronic information resources throughout the organization and ensure that certain third parties adhere to these principles;
- expand the company's many years of knowledge and experience in the field of energy management by systematically managing its own energy consumption, improving its energy efficiency and achieving reference standards of best practice in order to lead the company's core business by example and
- continuously comply with legal, contractual and other applicable requirements related to its core business and the requirements of the Integrated management system.

The Integrated Management System permits EMASYS to set the framework for defining long-term and short-term management goals on the basis of an analysis of the external and internal context and the identification of business risks and opportunities.

Continuous risk and opportunity management guarantees the quality of the company's internal processes and products and services, economic stability, the security of company and customer data and the continuity, rationality and energy efficiency of the business. This is underpinned by an appropriate information communication system and the timely communication with all stakeholders, including customers, team members, associates, business partners and investors.

This policy has the full support of the Management, which will provide employees with:

- an appropriate work environment and organizational culture that will value and respect their ideas, initiative, knowledge and efforts;
- regular training on the regulations, resources and technological innovations related to the profession and to the integrated management system;
- information and financial resources for equipment and other necessary items required to provide energy and water remote metering and monitoring services, to achieve the goals of the integrated management system and meet its requirements.

Business quality, information security and responsible energy use are created, implemented and controlled at each workplace, and each employee is expected to implement this policy, act in accordance with the established procedures and assigned responsibilities, and participate in improving the procedures and business processes they are responsible for as well as the management system as a whole.



EMASYS
Energy Management System
d.o.o. ZAGREB

Director:

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U Zagrebu, 07.07.2020.